

ESN peer learning schedule October 2022

HIQA will host the Israeli Ministry of Welfare and Social Affairs along with researchers from the [Myers-JDC-Brookdale Institute](#) for a shared learn experience supported by the European Social Network. This visit will take place from Monday 24th to Thursday 27th October 2022. Two researchers from the Brookdale Institute, two division managers (one is responsible for out-of-home services and the other is responsible for community services) and a Deputy Director of the Southern District in Israel, will travel to Ireland for this shared learning experience. The visit is focused on social care services.

Monday 24/10/22	
TIME	Dublin Conference rooms 2 and 3
9:30 - 9:45	Meet and greet by Aileen Keane and orientation to building
9:45 - 10:15	Informal meet and greet with Angela Fitzgerald CEO HIQA
10:15 - 10:45	HIQA structure role and function AMA – the Authority Monitoring Approach and rights based approach to inspection - by Head of Regulatory Practice Development Unit Aileen Keane
10:45 – 11:15	Role of the Chief Inspector current and future- by Chief Inspector Carol Grogan
11:15 - 11:30	Break
11:30 – 13:00	(1.5 hrs) Israeli Ministry Presentation on: The Ministry's background, policy and latest reform, structure role and function The Ministry's role in inspection, types of inspection, the role of the inspectors The scope of the Ministry's inspection: Out of home care and services in the community The future Open discussion on the following topics: transparency of inspection reports, service user involvement in inspection, and enforcement tools and processes
13:00 – 14:00	Lunch
14:00 – 15:30	(1.5 hrs) Zoom meeting The Ministries BI system: Yaniv Spitzer Head of ministry's BI System and Shalom Dinur an analyst. Presentation on the Israeli system and the digital basis for using data in decision making.
15:30 – 15:45	Break
15:45 – 17:00	(1 hr) Brookdale researchers' presentation on Integrated care <ul style="list-style-type: none"> • Quality standards of integrated care • Examples of Israeli integrated care services and their common features

Tuesday 25/10/22

TIME	Dublin Conference rooms 2 and 3
9:30 – 11:00	Zoom meeting (1.5 hrs) Municipal Integrative care centre for families: services for children, parents and people with disabilities. The professional perception, how it is done and what they do. Assessment of the centres effectiveness.
11:00 - 11:15	Break
11:15 – 12:00	HIQA Standards Development Cathy Duggan and Deirdre Connelly Standards Team
12:00 – 12:30	Brookdale researchers: Presentation on main findings from a recent international review on standard development. Ministry of welfare: Governmental legislation that led to the establishment of a ministerial standard development committee.
12:30 -13:00	Regulatory information – Driver for improvements in care and support – Steve Orme – Regional Manager
13:00 – 13:30	Information Handling centre - Ann Delaney
13:30 – 14:30	Lunch
14:30 – 16:30	Older persons service site visit Meath Community Unit

Wednesday 26/10/22

TIME	Dublin Conference rooms 2 and 3
9:30 – 10:00	Disability Services overview – Ciara McShane National Operations Manager
10:00 – 10:30	Older persons services – Helen Lindsey National Operations Manager
10:30 – 10:50	Using standards to support the development of Assessment Judgment Frameworks and Thematic Inspections - Shane Walsh Regulatory Practice and Learning Facilitator
10:50 - 11:05	Break
11:05- 11:30	Using Statutory Notification to support learning the Lens Project Paul Dunbar Senior Researcher RPDU
11:30 – 13:00	The Israeli risk management tool- goal and development methodology The criteria's used in the tool
13:00 – 14:00	Lunch
14:00 – 14:30	Digitally Enabled Regulatory Project Chris Regan-Rushe
14:30 – 15:15	Open discussion – self monitoring – best practices and challenges <i>The Israeli Ministry is currently developing a tool for providers for self-report and would like to discuss some issues concerning this tool and the use of it</i>
15:15 – 15:30	Break
15:30 -16:30	Holding slot for Zoom meeting with ESN Officers <i>ESN asked to set the meeting at 1530</i>

Thursday 27/10/22

TIME	Dublin Conference rooms 2 and 3
9:30 – 12:30	Disability service site visit Stewart Care (Location to be finalised)